



TOEIC SPEAKING Actual Test 1

- Part 1

Tasks 1-2: Read a text aloud

In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

Exercise 1 **Read a Text Aloud 1**

Preparation Time 00:00:45, Response Time 00:00:45

For the first time, Seal, Inc. has received more than half its annual sales from groceries. Groceries accounted for 51% of Seal's \$258.2 billion in sales last year, up from 49% the year before. The retailer now operates 2,750 supermarkets around the world while it has pared back its traditional discount stores to 803, down from 1,350 five years ago. Seal also has been lowering shelves and widening aisles throughout its stores as part of a program to make the shopping experience more appealing.

Exercise 2 **Read a Text Aloud 2**

Preparation Time 00:00:45, Response Time 00:00:45

British Air Flight 727 had taken off Tuesday from Athens and was over the North Sea when a voice came over the loudspeaker instructing passengers to assume the brace position for an emergency water landing. "We apologize to passengers on board the flight for causing them undue distress," said the plane's captain.

Task 3: Describe a picture

In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 45 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.

Exercise 3 Describe a Picture

Preparation Time 00:00:45, Response Time 00:00:45



Describe the picture.

Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture.

(Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background - in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~ - appears to ~

- probably / could be / may be ~ because /due to the fact that ~

Tasks 4-6: Respond to questions

In this part of the test, you will answer three questions. You will have 3 seconds to prepare after each question. You will have 15 seconds to respond in exercise 4 and 5 and 30 seconds to respond in exercise 6.

Exercise 4 Question

Preparation Time 00:00:03, Response time 00:00:15

Imagine that an American marketing firm is doing research in your country. You have agreed to participate in a telephone interview about buying a watch.

When was the last time you bought a watch? Where did you buy it?

Exercise 5 Question

Preparation Time 00:00:03, Response time 00:00:15

When do you usually wear a watch?

Exercise 6 Question

Preparation Time 00:00:03, Response time 00:00:30

What features do you consider the most when you buy a watch?

TOEIC SPEAKING Actual Test 1

- Part 2

Tasks 7-9: Respond to questions using information provided

In this part of the test, you will answer three questions based on the information provided in the table below. You will have 45 seconds to read the information before the questions begin. You will have 3 seconds to prepare after each question. You will have 15 seconds to respond in exercises 1 and 2 and 30 seconds to respond in exercise 3.

Exercise 1 **Question**

Preparation Time 00:00:45

Computer Diploma Programs (Wednesdays September 1 – November 30)

Basic Business Computing Courses	Tuition	Technical & Certification Courses	Tuition
Windows and Internet Basics with Word for Beginners and Intermediate Students 5:00 p.m. - 9:00 p.m.	\$220	Maintenance & Repair of PCs Installation, Maintenance, & Support of Computer Networks 5:00 p.m. - 9:00 p.m.	\$500
Excel for Beginners and Intermediate Students 8:30 a.m. - 12:30 p.m.	\$280	Network Training 8:30 a.m. - 12:30 p.m.	\$500
Windows 7 Configuration 5:00 p.m. - 9:00 p.m. *Funding available for those who qualify. Call for more information, TEL: 222-573-8976 (ext) 440.	\$320	Security Training 8:30 a.m. - 12:30 p.m.	\$500

* Network training and security training courses help you prepare to take certified information technology certification exams. For further information, please either call us at (222) 573-8976 or visit our website at www.citcomputer-training.com.

TABLE

Preparation Time 00:00:03, Response Time 00:00:15

I am very interested in basic business computing courses. Could you tell me what business computing courses are available?

Exercise 2 Question

Preparation Time 00:00:03, Response Time 00:00:15

I believe that the computer diploma programs start on October 1 and end on December 20. Is that correct?

Exercise 3 Question

Preparation Time 00:00:03, Response Time 00:00:30

I am only available in the evening after work. Could you tell me which computer programs are available in the evening and how much they cost?

Task 10: Propose a solution

In this part of the test, you will be presented with a problem and asked to propose a solution. You will hear a voice message, after which you have 45 seconds to prepare. Then you will have 60 seconds to speak.

Exercise 4 **Propose a Solution**

Preparation Time 00:00:45, Response Time 00:00:60

In your response, be sure to show that you recognize the problem, and propose a way of dealing with the problem.

You will hear:

(Woman) Before we end our event-planning meeting, let's discuss a problem with an upcoming reservation at our hotel. I just talked to Ms. Ortega to confirm her reservation for the Lake Room for a family reunion on June first. It seems like we have double booked the Lake Room for that day.

(Man) That's right, Melanie. The Stevens Company reserved that room for an awards ceremony on the same night. And even though we have other rooms available, none of them are big enough for either group.

(Woman) We need to fix this problem of the Lake Room being double booked, but our meeting time is over. I'd like everyone to call me later with a detailed plan for how we should solve this problem.

Task 11: Express an opinion

In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

Exercise 5 **Express an Opinion**

Preparation Time 00:00:30, Response Time 00:00:60

Do you agree with the following statement? *Money guarantees happiness.* Use specific reasons and details to support your answer.

TOEIC SPEAKING Actual Test 2

Speaking Test Directions

This is the TOEIC Speaking test. This test includes 11 questions that measure different aspects of your speaking ability. The test lasts approximately 20 minutes.

Question	Task	Evaluation Criteria
1–2	Read a text aloud	<ul style="list-style-type: none">• pronunciation• intonation and stress
3	Describe a picture	all of the above, plus

		<ul style="list-style-type: none"> • grammar • vocabulary • cohesion
4–6	Respond to questions	all of the above, plus <ul style="list-style-type: none"> • relevance of content • completeness of content
7–9	Respond to questions using information provided	all of the above
10	Propose a solution	all of the above
11	Express an opinion	all of the above

For each type of question, you will be given specific directions, including the time allowed for preparation and speaking.

It is to your advantage to say as much as you can in the time allowed. It is also important that you speak clearly and that you answer each question according to the directions.

Questions 1–2: Read a text aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

1. If you're shopping, sightseeing and running around every minute, your vacation can seem like hard work. To avoid vacation stress, come to the Blue Valley Inn on beautiful Lake Mead. While staying at our inn, you'll breathe clean country air as you view spectacular sights. With its spacious rooms, swimming pool and many outdoor activities, the inn is the perfect place for a vacation you won't forget. The Blue Valley Inn

prides itself on the personal attention it provides to every guest. The Blue Valley motto has always been “A happy guest is our greatest treasure.”

2. Has your family or any one of your friend’s families ever been affected by a fire? Fire destroy a person’s morale and it is really difficult to recover from what the flames have left behind. It is important that before leaving the house, you unplug all the appliances and shut down the fuse box. Fires cause a lot of destruction but something can be done to prevent it. We just have to be vigilant and remember the safety precautions.

Question 3: Describe a picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture



Describe the picture.

Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture.

(Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background - in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~ - appears to ~
- probably / could be / may be ~ because /due to the fact that ~

Questions 4–6: Respond to questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6.

Example 1: (Narrator): Imagine that a Canadian marketing firm is doing research in your country. You have agreed to participate in a telephone interview about television viewing.

Question 4: How often do you watch television?

Question 5: What kinds of programs do you usually watch?

Question 6: Describe your favorite television program.

Example 2: (Narrator): Imagine that a friend will be moving to your neighborhood. You are having a telephone conversation about where you live.

Question 4: How many grocery stores are in your neighborhood, and can you walk to them?

Question 5: What's the best time of day to go to the grocery store, and why?

Question 6: Do you usually buy all your groceries from the same store? Why or why not?

Questions 7–9: Respond to questions using information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

(Narrator): Hello, I'm calling about a conference on May 27 I saw advertised in the newspaper. It's about starting your own business. I was hoping you could give me some information.

STARTING AND MANAGING YOUR OWN BUSINESS

Date	May 27
Location	Bristol Office Building
Seminars	9:00 AM Financing your Own Business, Room 210 - Martha Ross, Certified Public Accountant
	11:00 AM How to Promote your Own Business, Room 312 - Howard Brown, Brown Publishers
	OR
	11:00 AM Planning for Profit, Room 318 - John Phillips, Phillips Associate
	1:00 PM Lunch*
	2:00 PM Sales Technique Workshop, Room 246 - Helen King, West Side Consultants
	4:00 PM General Discussion
Registration Fee	Individuals \$95.00
	Members of Business Information Center \$75.00

*not included in registration fee

Question 7: Could you tell me what time the conference starts and how long it will last?

Question 8: How much does conference attendance cost?

Question 9: I may not be available for the full day. Could you give me information about the activities in the morning, before lunchtime?

Question 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

Respond as if you work at the bank.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

Hi, this is Marsha Syms. Um, I'm calling about my bank card. I went to the bank machine early this morning, you know — the ATM (upspeak) ... because the bank was closed so only the machine was open. Anyway, I put my card in the machine and got my money out....but then my card didn't come out of the machine. I got my receipt and my money but then my bank card just didn't come out. And I'm leaving for my vacation tonight so I'm really going to need it....I had to get to work early this morning, and couldn't wait around for the bank to open....Could you call me here at work, and let me know how to get my bank card back? I'm really busy today, and really need you to call me soon. I can't go on vacation without my bank card. This is Marsha Syms at 555-1234. Thanks

Question 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

Question: (Narrator): Some people prefer to take a job that does not pay well but does provide a lot of time off from work. What is your opinion about taking a job with a low salary that has a lot of vacation time? Give reasons for your opinion.

TOEIC SPEAKING Actual Test 3

Question 1-2: Read a text Aloud

DIRECTIONS: In this part of the test, you will read aloud the text on the screen. you will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

Question 1:

Are you tired of stiff, wrinkled clothes? If so, try Soft Step today! Soft Step's patented formula is organically based and free of dyes and perfumes, Soft Step is safe and gentle enough for even babies. so stop ironing and get Soft Step today. It's available in most major super markets. You can also get a free sample by visiting our website at www.softstep.com

Question 2:

Quitting your job in these tough economic times is either brave or foolish, or perhaps both. But they do say that fortune favors the bold, and sometimes your best choice is to leave behind what to keep our options open, so we don't quit a job until we find another. But often it is only when we burn our bridges behind us that we are forced to look for something new. Resigning from my old job gave me the freedom to try something really new.

Question 3: Describe a Photo

DIRECTION: In question 3 you will be asked to describe a picture. You need to provide as many details about the picture as you can in the time allowed. Describe the basic picture and then break down the details in a logical manner.



Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture. (Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background
- in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~
- appears to ~
- probably / could be / may be ~ because /due to the fact that

Question 4-6: Respond to questions

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after the question has finished. No preparation time is provided. You will have 15 seconds to respond to Questions 4 and 5 and 30 seconds to respond to Question 6.

Imagine that a North American marketing firm is doing research in your country. You have agreed to participate in a telephone interview about movies.

Question 4 **When and where did you last watch a movie?**

Question 5 **What are your favorite kinds of movies?**

Question 6 **How important is it to monitor the movies that children watch and why?**

Question 7-9: Respond to questions with information given

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately.

FREE SUNGLASSES AND CASE

Purchase a 12 month subscription to *Vacation the Nation* today and receive a free pair of Sunnies Sunglasses with your very own soft leather case.* To get your free Sunnies follow these 3 easy steps.

1. Purchase a copy of *Vacation the Nation*, New York's #1 Travel magazine.
2. Fill out the application card (found in the center of the magazine)
3. Mail the card and \$21.95 US to the address provided

*This is a limited time offer only. Application and funds must be received no later than Dec 1st 2004. Canadian residents should add \$3 US for shipping. Offer not available for residents outside of North America.

Question 7: What is this advertisement for?

Question 8: How much do the sunglasses cost?

Question 9: Who cannot benefit from this special deal?

Question 10: Propose a Solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem

Question 10

Hello, this is Nancy Polanski. I'm calling from the airport. One of your taxis dropped me off at the international departure terminal 20 minutes ago. I think my passport got left behind in the taxi. I noticed it was missing when I checked in with the airline. I can't find it in my purse or my carry-on bag. I've retraced my route since arriving, and I cannot locate it. My passport must still be in the taxi. I don't remember the driver's name. Part of his licence number is 3562. Can you please find the driver and ask him to look for it? I can't miss my flight. It's leaving in an hour. I'll pay for it to be delivered to me. Please call me as soon as possible. My number is 555-8890. Thank-you.

TOEIC SPEAKING Actual Test 4

Read a text Aloud

In Questions 1 and 2 you will be asked to read a piece of text out loud. You will be scored based on your pronunciation and intonation. Take a deep breath and try to read at a natural pace.

Preparation time: 45 seconds

Response time: 45 seconds

A radio commercial

You don't need to spend all of your hard earned money on bakery bread. Making your own bread at home is easy with the new Double Duty Dough Mixer by Berring. Unlike other bread machines that can be difficult to clean and store, the Double Duty Dough Mixer breaks down into five parts that can go directly into your dishwasher. This stainless steel appliance will mix dough for you in a fraction of the time it takes to knead dough by hand. The automated delay feature at the beginning of the mix cycle gives your ingredients time to reach room temperature, ensuring that your breads will rise as high as bakery bread. We guarantee that the accompanying Berring Best Breads recipe book will be a family favorite.

Advertising

What is advertising? Is it telling the truth or is it making things look better than they really are? Or is it lying? Companies pay a lot of money for adverts. Some of the ads you see in glossy magazines look like art. The commercials on TV look like mini movies. Do they really change our behavior? Do adverts make you buy things? I think some advertising is a form of lying. Is BMW really "The ultimate driving machine" like they say in their ads? British Airways used to say they were "The world's favorite airline," but had to stop saying it because it wasn't true. Personally, I get tired of watching ads on television. They always interrupt a good program. I like ads in magazines. They're usually quite interesting.

Describing a photograph

Directions: This part will analyze how well the student can describe a picture in English. In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have **30 seconds to prepare your response**. Then you will have **45 seconds to speak about the picture**

[Question 3]



Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture.
(Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background
- in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~
- appears to ~
- probably / could be / may be ~ because /due to the fact that

Responding to questions

DIRECTION:

Directions: In this part of the test, you will answer three questions. For each question, begin responding immediately after you hear a beep. No preparation time is provided. You will have **15 seconds to respond to Questions 4 and 5, and 30 seconds to respond to Question 6**

You will be given a sample scenario. You will be asked to answer three questions.

Situation:

A fitness center is doing a research in your area. You have agreed to participate in an interview about exercise. Do you work out regularly?

[Question 4]

Why do you exercise?

> Try to respond for 15 seconds starting right now.

[Question 5]

What else do you do other than exercise?

> Try to respond for 15 seconds starting right now.

[Question 6]

Describe your favorite exercise.

> Try to respond for 15 seconds starting right now.

Respond to questions using information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear the question. You will have 15 seconds to respond to Questions 7 and 8 and 30 seconds to respond to Question 9.

JOB OPENINGS:

Part-time jobs available at Margate Hotel near shopping center. Kitchen staff, waiters, bellhops, drivers needed. Wages range from \$10 to \$12 per hour. For further information, call the assistant manager at 555-0174.

Question 7 What is the advertisement for?

Question 8 What kind of jobs do they offer?

Question 9 What should you do to get more details?

Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem

Question 10

Hello, this is Dale Evans. I recently purchased one of your Techbrite kits for my little son, the police station model? Unfortunately the kit didn't come with an instructions manual for putting the kit together. Now I've bought a few Techbrite kits for him before and they've always had a full color building manual inside. I've already tried to put the kit together myself just going by the photographs on the kit box. But it's almost impossible to get it fully right. Anyway, my son likes to put the models together himself following along to the step by step guide in the

manual. This was his main birthday present this year so he's pretty upset for not putting his police station model together – sort of ruined the surprise for him, really. I hope you'll be able to do something about this as quickly as possible. Please call me back. This is Dale Evans 324-6745.

Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 15 seconds to prepare. Then you will have 60 seconds to speak.

Question 11

It has been proposed that a new domestic airport should be built quite close to where you live. Do you support or oppose the idea?

TOEIC SPEAKING Actual Test 5

Questions 1-2: Read a text aloud

Question 1

Next up, we will begin our tour of the casting and forging workshops. There you will get to inspect the comprehensive manufacturing line that allows us to produce high quality components for power generation plants, steel mills, and marine engines. We will also take a look at the massive 15,000-ton forging press, which is always a real highlight for our workshop visitors.

Question 2

Today's presentation is going to cover some essential research and design issues relevant to harnessing thermal energy. As you may be aware, thermal energy begins with coal or nuclear atomics as an energy source to generate electric power from boilers, steam generators, and HRSG. Can you see the diagram at the bottom right? This demonstrates the overall power plant process.

Question 3: Describe a picture

Directions: In this part of the test, you will describe a picture in as much detail as you can. You will then have 30 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture. (Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background
- in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~
- appears to ~
- probably / could be / may be ~ because /due to the fact that

Questions 4–6: Respond to questions

DIRECTION: In this part of the test, you will answer three questions. For each questions, begin responding immediately after you hear a beep. No preparation time is provided. You will have 15 seconds to respond to questions 4 and 5 and 30 seconds to respond to question 6.

Imagine that a British marketing firm is doing a research in your country. you have agreed to participate in a telephone interview about eating.

Question 4: What is your favorite food?

Question 5: How often do you eat in a day?

Question 6: Describe the typical meal you would have for dinner.

Questions 7–9: Respond to questions using information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 30 seconds to read the information before the questions begin. For each question, begin responding immediately after you hear a beep. No additional preparation time is provided. You will have 15 seconds to respond to Questions 7 and 8, and 30 seconds to respond to Question 9.

Main Street Annual Spring Home and Garden Show

There's something for everyone's tastes at our 3 day event starting at 8:00 AM Friday, March 17th.

We've expanded this year to cover all 6,000 square feet of Mercer Stadium. Browse hundreds of stalls with vendors demonstrating and selling all the latest products.

Get all the help you need from our eager experts.

Celebrity guests: Allen Landis, Julie Ty, Ryan Bliss and the Dawson brothers of Helping Hand.

Each guest will appear each day for an hour on the center stage.

Two Grand Prize draws:

1. Win a home renovation worth \$10,000.
2. Win a home landscaping makeover worth \$5,000.

Admission at the door: \$15 for one day, \$25 for 2 days, \$35 for 3 days.
Children under age 12 get in for free.

For further details visit us online at www.hometogrowwith.net

Prompt:

Hi! I'm excited about this year's home and garden show. I'd be grateful if you could tell me more about the event.

Question 7 What day will the event begin and when will it end?

Question 8 How much are each of the grand prizes worth?

Question 9 I'm a big fan of Helping Hand. When and where will I be able to see the Dawson brothers? Are there any other celebrity guests attending?

Question 10: Propose a Solution

DIRECTION: For this question you will listen to a problem and you will have to offer a solution.

Hi, this is Angelina Robinson. I'm calling from room 23 down the hall. We are a family of six, and there are only two small beds in this room. The man at the front desk said this was the only room available, and he must have assumed it was only for me and my husband. We can't possibly all fit on these two beds. We have two teenagers, a toddler and a baby. Are you sure there are no other rooms available? All of the other hotels in town are booked because of the marathon tomorrow. My husband is one of the competitors and he needs a good night's rest.

Question 11: Express an Opinion

DIRECTION: For this question you will listen to a familiar issue and offer your opinion on it.

Some people argue that environmental issues such as global warming and climate change are caused by human action. What is your opinion

about environmental issues like climate change and global warming?
Please provide reasons for your opinion.

TOEIC SPEAKING Actual Test 6

Questions 1-2: Read a text aloud

Directions: In this part of the test, you will read aloud the text on the screen. You will have 45 seconds to prepare. Then you will have 45 seconds to read the text aloud.

1. Now it's time for your local weather forecast. Tomorrow will be very sunny, warm, and breezy. However, after the weekend is over, the weather will become cloudy and much colder. While it's still warm, make sure to enjoy the beautiful weather and plan all your outdoor activities.

2. Thank you for calling Scientific Pages, home of the finest in technical and medical books. The bookstore is currently closed. For hours, directions, or information on current promotions, please press "one." For all other inquiries, please leave us a message. One of our book specialists will return your call as soon as possible.

Question 3: Describe a picture

Directions: In this part of the test, you will describe the picture on your screen in as much detail as you can. You will have 45 seconds to prepare your response. Then you will have 45 seconds to speak about the picture.



Step 1. Make a rough guess on what the picture is about. (the main object or focus of the picture)

Step 2. Start describing from the background to the foreground, and from the left hand side to the right.

Step 3. Describe details on objects with its position in the picture. (Combine this step with the next in case there's not enough time.)

{Useful Expressions}

- in the fore/background
- in front of ~ / at the back of ~
- on the left/right hand side
- on the upper/lower left/right corner

Step 4. Imagine your answer based on the information in the picture.

{Useful Expressions}

- looks like ~
- appears to ~
- probably / could be / may be ~ because /due to the fact that

Questions 4~6: Respond to questions

Directions: In this part of the test, you will answer three questions. You will have three seconds to prepare after you hear each question. You will have 15 seconds to respond to Questions 4 and 5 and 30 seconds to respond to Question 6.

Imagine that a new work colleague has recently moved to your area and would like some information about things to do. You are having a telephone conversation about your town.

Question

What is your favorite restaurant in the area, and when did you last go there?

Question

Would you say this area is a good place for shopping? Why or why not?

Question

I have some friends from out of town visiting me this weekend, and they would like to see popular attractions in the area. What is the best place to take my friends, and why?

Questions 7-9: Respond to questions using information provided

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 45 seconds to read the information before the questions begin. You will have three seconds to prepare after you hear each question. You will have 15 seconds to respond to Questions 7 and 8 and 30 seconds to respond to Question 9.

**Monthly Employee Meeting
December 14**

Time	Topic of Presentation	Speaker
8:00–8:15 A.M.	New Contracts: Corporate Clients <ul style="list-style-type: none">• Quinn Incorporated (Location: Allentown)• Vox Services (Location: Summerville)	<i>Henry</i>
8:15–8:30 A.M.	Service improvement update: electronic receipts	<i>Rivka</i>
8:30–9:00 A.M.	New Benefits for Customers <ul style="list-style-type: none">• First-time customer discount• Membership Card (program launch: January)	<i>Tom</i>
9:00–9:15 A.M.	Increasing Our Online Presence	<i>Dave</i>

Hi, this is Roy, the manager of Peterson Car Rental. I know you're working on the schedule for the next employee meeting, so I was hoping I could ask you a few questions about it.

Question

What is the date of the meeting, and what time is it scheduled to start?

Question

I'd like Dave to talk about increasing our online presence. Is there any way we can fit that in at this meeting?

Question

Can you give me all the details you have about the presentation on new benefits for customers?

Question 10: Propose a solution

Directions: In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 45 seconds to prepare. Then you will have 60 seconds to speak. In your response, be sure to show that you recognize the problem, and propose a way of dealing with the problem

In your response, be sure to

- show that you recognize the problem, and
- propose a way of dealing with the problem.

Respond as if you are the manager of the dry cleaner.

Question

Hi, this is Jonathan, the owner of Better Dry Cleaning. Since you're the manager, I'd like your advice on serving our customers more efficiently. As you know, a large office building was just built nearby, so we have a lot of new customers. Most of them come in to pick up or drop off their clothing before or after work. We only have two employees working the front desk during those times, so people have to wait in long lines. I don't want to lose customers because people are waiting too long... but hiring more staff won't help, because the rush of people is only in the early morning and late afternoon. Call me back with ideas about how we can more efficiently manage the rush of customers in our store. Again, it's Jonathan.

Question 11: Express an opinion

Directions: In this part of the test, you will give your opinion about a specific topic. Be sure to say as much as you can in the time allowed. You will have 30 seconds to prepare. Then you will have 60 seconds to speak.

Question

Do you agree or disagree with the following statement? The most famous musicians are the most talented. Give reasons or examples to support your opinion.

